

ISSN (online) : 2320-0847 ISSN (print) : 2320-0936

## Certificate for Publication

This is certify that the paper entitled **"Problem Management Process for It Services"** journal with following details:

Authors Name: Maqhbool Jameel Ahmed

Journal Name : American Journal of Engineering Research

Publication : Volume 9, Number 8, 2020



Editor-In-Chief, AJER Mail id: ajer@editormails.com Website: www.ajer.org

